

23 May 2025

The Owners
Deposited Plan 270218
Hunterford Estate
OATLANDS NSW 2117

Dear Owners,

## RE: POSITIVE CHANGES AT PREMIER STRATA – WHAT IT MEANS FOR HUNTERFORD DEPOSITED PLAN 270218 – HUNTERFORD ESTATE, OATLANDS

We hope this letter finds you well.

As part of our ongoing commitment to transparency, continuous improvement, and partnership with the Hunterford Estate community, Premier Strata Management would like to share a brief update on recent initiatives and enhancements we've implemented for your scheme.

## **Delivering Savings Through Energy Procurement**

In early 2025, we undertook a comprehensive review and group tender process for the energy supply contracts across our portfolio. We're pleased to advise that this process has secured more competitive rates through a new multi-site agreement with AGL.

For Hunterford Estate, this change represents an annual saving of approximately \$720 based on historical usage — a direct benefit to your Hunterford Association. These savings are in addition to the existing reductions previously secured through a similar exercise, proactively actioned by Premier on your behalf.

## A Renewed Focus on Partnership

We understand that owners may not always be aware of the work happening behind the scenes, especially when it's not visible day-to-day. Since our recent internal restructure, Premier Strata has placed a strong emphasis on improving responsiveness, communication, and long-term strategic planning for the communities we manage and our dedication to improved communication and access will be enhanced by features coming to you in the next couple months.

Your Association Committee has already observed and acknowledged these improvements — and we're grateful for their ongoing support and collaboration.

## What You Can Expect From Us

- Continued delivery of cost-efficiency opportunities
- Proactive contract and supplier management
- Improved visibility into financial and maintenance planning
- A consistent, accountable point of contact for your needs
- Clear and timely communication

We remain deeply committed to our relationship with the Hunterford Estate and thank you for the opportunity to serve your community.

Please feel free to reach out at any time should you wish to provide feedback or raise a query.

Kind Regards

Michael Longhurst
General Manager - Premier Strata Management

Premier Strata Management

Liability limited by a scheme approved under Professional Standards Legislation.

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